



# HSBC LoungeKey™ Programme

Welcome to HSBC LoungeKey™ Programme, a premium global privilege to enhance your travel experience. This programme allows access to over 1,500 lounges around the world, making sure that your airport journeys are now comfortable and relaxing.





## Pre-requisite:

Travel Quota endorsement against HSBC Select Visa Debit Card and enabled international online transaction are sufficient to complete LoungeKey™ transactions.

## LoungeKey™ Details

- ▶ Enjoy access to more than 1,500 Airport Lounges around the globe with your HSBC Select Visa Debit Card.
- ▶ You will have access to the lounges just by presenting your HSBC Select Visa Debit Card. No requirement of additional pass or membership card.
- ▶ This benefit is available only to HSBC Select Visa Debit Cardholders.



\*Terms and conditions apply.



## Benefits

of LoungeKey™ with your HSBC Select Visa Debit Card:

- ▶ Access to dining, retail, resting and spa in 145 countries
- ▶ Cashback upto 8 lounge visit fees
- ▶ Business amenities such as Wi-Fi and conference spaces
- ▶ Fully digital experience with the LoungeKey™ app and website
- ▶ Offer applicable for both primary and supplementary cards

## Cashback Benefit Details

As a privileged Select Customer, HBSC is delighted to offer you cashback on your lounge visit fees under the following relationship balance threshold in your HSBC Select account:

Balance Threshold	Cashback Eligibility
BDT 4 million to <10 million	4 visit fees (including guest)
BDT 10 million and above	8 visit fees (including guest)

1. Customer will have to pay the lounge access fee at the lounge upfront, HSBC will reimburse customers as per designated entitlement in the form of cashback.

2. The cashback will be given in the customer's account in the following month of the respective visit.

3. Only local currency accounts are eligible for the cashback.

4. Customer is eligible for the respective cashback entitlement yearly (calendar year).

5. Cashback will be considered for access against both primary and supplementary card issued from the same account.

6. Both cardholder and guest visit will be considered for cashback.

7. Customer needs to maintain respective balance threshold during the travel month to be eligible for the cashback.

\*Terms and conditions apply.

## Getting inside the Lounge

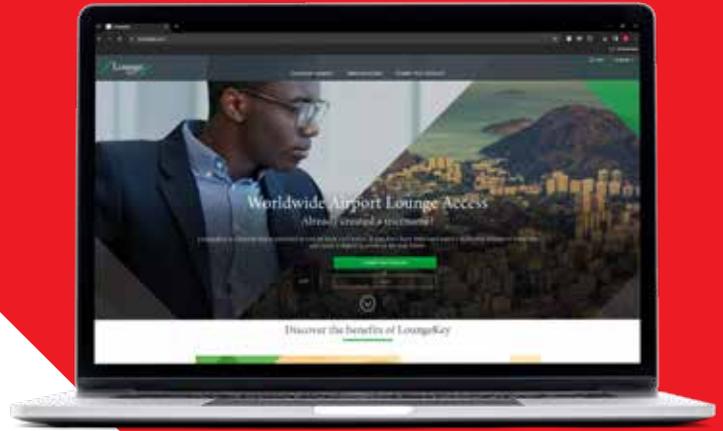
At the Lounge entrance, simply present your HSBC Select Visa Debit Card and boarding pass. Mention that you are an **HSBC LoungeKey™** member to enjoy the lounge benefits. Your card will be swiped to register your visit and respective amount of lounge visit fee will be charged to you.

## Optional Features:

- ▶ Visit the LoungeKey™ website <https://www.loungekey.com/HSBC-SELECT>. Create a personal LoungeKey™ profile on the website, specially designed for HSBC Select Visa Debit Cardholders. Register and set your user ID & password, which can also be used to log into the LoungeKey™ App.

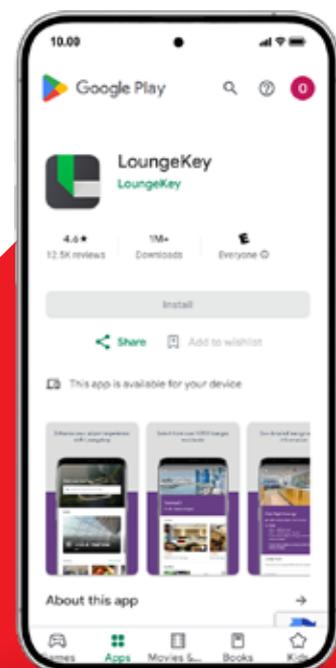
OR

- ▶ Download the LoungeKey™ app from Google Play Store or Apple App Store to find lounges faster. Similar to the website, you can also create your LoungeKey™ profile and set your User ID and Password directly from the app with your HSBC Select Visa Debit Card details.
- ▶ Travel Quota endorsement against HSBC Select Visa Debit Card and enabled international online transaction will be required for this registration. USD 1.00 will be charged at the time of registration, which will not be settled and later reversed to the cardholder



## LoungeKey™ Charges

- ▶ Cardholders and any accompanying guests will be charged USD 35 per visit per person.
- ▶ To know the details of cashback eligibility criteria please refer to the "Cashback Benefit Details" section of this document.
- ▶ Please refer to HSBC Select Schedule of Charges for HSBC LoungeKey™ related charges, available in HSBC Bangladesh website.



## Terms & Conditions

- ▶ Cardholder must introduce themselves as HSBC LoungeKey™ member at the lounge entrance.
- ▶ Cardholder must present their eligible HSBC Select Visa Debit Card along with boarding pass and mention “LoungeKey™” at the airport lounge to gain access.
- ▶ Please ensure your card is open for international and online/ECOM transactions and has available international limit before visiting lounges. Please get your passport endorsed against your card before travelling.
- ▶ Travel quota endorsement against HSBC Select Visa Debit Card is required with minimum travel quota limit of USD 200
- ▶ The provision of complimentary refreshments is at the discretion of the lounge operator and in some instances, may be limited.
- ▶ Wi-Fi and conference facilities vary from lounge to lounge and are provided at the lounge operator's discretion.
- ▶ Individual Lounge Terms and Conditions will be applicable.
- ▶ Cardholder’s card will be charged with the respective total visit fee as international online transaction every time when a cardholder visits any international lounge. Only in case of a successful transaction, cardholder will be granted access to the lounge.
- ▶ All domestic and international airport terminal lounges in Bangladesh are excluded.
- ▶ This offer is valid until further notice. HSBC reserves the right to revoke any such facility and/or alter the Terms and Conditions of the facility.
- ▶ Lounge visit fees are subject to change as per periodic review. For latest LoungeKey related charges, please always refer to: HSBC Select Fees and Charges available in [www.hsbc.com.bd](http://www.hsbc.com.bd)
- ▶ For lost/stolen cards, call HSBC contact center 16240 (within Bangladesh)/+88 096127 16240 (from overseas) to block the card instantly.  
\* Only international calls through authorized channel are allowed. HSBC/LoungeKey™ will not be liable if a fraud happens due to lost/stolen card and card is not blocked in time.

